

The Company warrants the following products manufactured in accordance to our specifications against defective material or workmanship, but not against damage caused by accident, abuse, faulty installation, acts of nature, alteration of product, improper operation or improper installation. Notwithstanding any warranties listed below, any fixture(s) operated by an electronic ballast or driver shall not be warranted against failure of the lamp or driver if the fixture is installed on the same circuit as fixture(s) with magnetic ballasts. Warranty period will be determined from the date of purchase or as specifically listed below:

FIXTURES FOR HID & INDUCTION:

Fixture, including housing and glass or polycarbonate lenses but excluding ballast and lamp: For a period of three (3) years from date of purchase.

HID AND ELECTRONIC HID:

Lamp: As warranted by the lamp manufacturer.
Ballast: As warranted by the ballast manufacturer.

INDUCTION:

Induction Lamp & Driver: For a period of five (5) years from date of manufacture, as warranted by the lamp and/or driver manufacturer.

LANDSCAPE LIGHTING:

Fixtures and Transformers: For a period of one (1) year from date of purchase.
Lamps: As warranted by the lamp manufacturer.

COMPONENTS:

All other components for lighting fixtures, including, but not limited to, battery backup units, surge protectors, quartz re-strike units, fuses, photocells, occupancy sensors, etc.: As warranted by the component manufacturer.

General Conditions:

We do not warrant, nor do we replace under the manufacturer's warranty, lamps, ballasts, drivers, or other components, which are not installed by us. All warranty claims for components sold without installation by us must be handled directly with the manufacturer according to their warranty policies.

When components are installed in our fixtures by one of our factories, the company's obligation under this warranty is limited to applying a credit, repair of the defective component or fixture, or replacement of the defective component or fixture, in the company's sole discretion, where of any part of its product is found to be defective in materials or workmanship under normal use and service. This warranty excludes field service or labor charges related to the repair or replacement of any products sold by the Company. No refunds will be issued for returns or warranty claims.

The Company is not responsible for any other equipment or components which is attached or used in conjunction with the fixture and all such equipment or components is excluded from this warranty.

Any and all warranty claims must be identified in writing to the Company for request to return products and returns and associated costs are to be the responsibility of the purchaser.

No implied statutory warranty of merchantability or fitness for a particular purpose shall apply beyond the aforementioned warranty period. This warranty is exclusive of all other statutory, written or oral warranties and no other warranties of any kind, statutory or otherwise, are given or herein expressed.

Under no circumstances, whether a result of breach of contract, breach of warranty, tort, strict liability or otherwise, will the Company be liable for consequential, incidental, special or exemplary damages, including, but not limited to, loss of profits, loss of use or damage to any property or equipment, cost of capital, cost of substitute products, facilities or services, downtime costs or claims of any kind or any loss or damage arising out of, resulting from, or concerning any aspect of this agreement or from the products or services provided.

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